

## Working to Better Meet Your Needs

- ESA's Field Evaluation Service's dedicated Customer Service Centre is located at: **1 Terence Matthews Dr, Suite 130, Ottawa, Ontario, K2M 2G3**. You can reach the Centre to request or to follow-up on Field Evaluation Services by one of the following four methods: Phone **1-800-559-5356**, or Local **(613) 271-1489**; by Fax at **1-800-559-5358**, or Local **(613) 271-6441**; or electronically at [field.evaluation@electricalsafety.on.ca](mailto:field.evaluation@electricalsafety.on.ca). You may also visit our NEW website at [www.esapa.biz](http://www.esapa.biz).
- ESA's Field Evaluation Services is licensed to apply CSA labels that are nationally recognized.
- ESA's Field Evaluation Services Group offers same day processing on all applications received before 2:00 p.m. – please remember to include your account number on all correspondence.
- Please continue forwarding your invoice payments to the Accounts Receivable Department, PO Box 24143, Pinebush Postal Outlet, Cambridge, Ontario N1R 8E6.
- Personalized application forms are available to streamline your requests – contact our Customer Service Centre.

## New:

- **ESA's Field Evaluation Services Group has received Accreditation from the Standards Council of Canada making our label Nationally Recognized**
- Inspector Jim Carmichael has moved from the Ottawa Team to join the Kitchener Team
- Inspector John Wilkinson has joined Field Evaluations working on the Ottawa Team

## Technical Update

### **Siemens 3RV101 is Not a type E controller any More. It is only a Manual Motor Controller**

A customer wanted to use the Siemens 3RV101 as a type E controller since he had used it before. But it was clearly not marked as a Type E Controller any more. Siemens has dropped the certification of the particular model "**3RV101**" as a type E controller. It is now only a manual motor controller. If you need a Siemens type E controller, it should be replaced with a **3RV102**. Obviously there is a question about whether or not the older RV101's are OK as Type E controllers, but we have not heard of any plans to recall them at this time.

### **How Customers and the General Public May Report Unapproved Equipment to Improve Safety In Ontario**

From time to time Customers find equipment that is not approved and would like to know how to go about reporting this unapproved, unsafe equipment.

The following people may be contacted to report equipment anonymously.

Central Ontario	Grant Line	705-739-5101
Western Ontario	Ross Sutherland	519-680-4455
Eastern Ontario	Kurt Budau	613-913-5492
Northern Ontario	Dave Heron	1-877-426-7776
Toronto	Steve Smith	905-712-7871


They will need specific locations of the equipment and details of the equipment such as product name and model number. They will investigate and take whatever action is required such as ensuring it is approved, removing the equipment and/or taking legal action.

If there are problems that are of a more Provincial nature please call Tatjana Dinic at 905 712-5364.

If you report unapproved, unsafe equipment it helps improve safety in Ontario.

If you require additional copies of this newsletter please contact our Customer Service Centre.

Have a safe and enjoyable summer



General Manager-Field Evaluations Services Group